

Enhancing the roles of counselling services in higher education

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ABSTRACT: Students need help and support during their study in higher education. Counselling services in higher education institutions have important roles in helping and supporting them. Wide dissemination of the roles and functions of counselling services, the needs and difficulties of counsellors in playing the roles and functions is important so that counselling services receive support from the rest of community in higher education institutions. This paper aims to present and discuss the roles and functions of counselling services in higher education settings. The paper also explores basic administrative needs of an effective counselling service and some professional issues related. Besides, the paper presents the real conditions of counselling services in some Indonesian higher education institutions to serve as a challenge both for counsellors and the rest of community to enhance the roles of counselling services.

Keywords: *Counselling service, role and function, administrative need, counsellor, higher education*